

Form-1



भारत संचार निगम लिमिटेड
BHARAT SANCHAR NIGAM LIMITED

Appeal Form

Name of the Customer	
Address	
E-mail Address	
Name of the Circle(to which complaint pertains)	
BSNL Mobile Number/Landline Number	
Nature of the Complaint:	a) Mobile b) landline c) Broadband d) Billing e) VAS f) Others
Docket Detail(booked in Call Centre)	a) Docket Number b) Date of Booking c) Date of Closing d) Dissatisfaction with Disposal
Appeal(Grievance in Detail)	
Customer Sign	